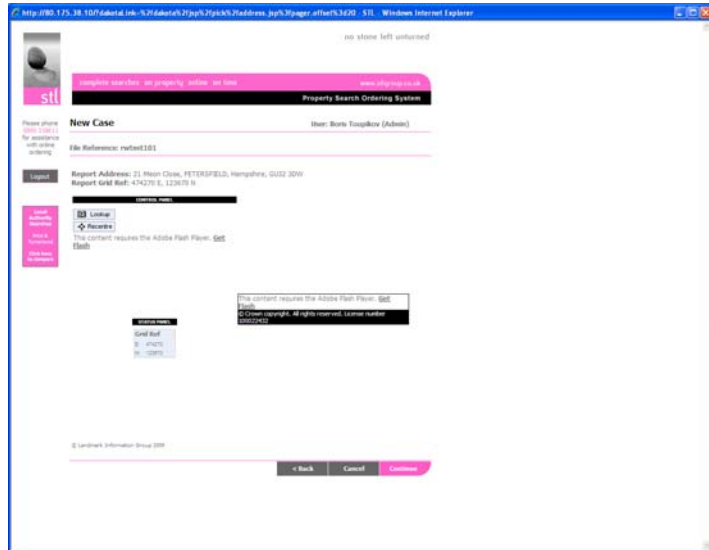


Adobe Flash Player Required

To install Adobe Flash Player follow the below steps:

Step 1

- Select **Get Flash**

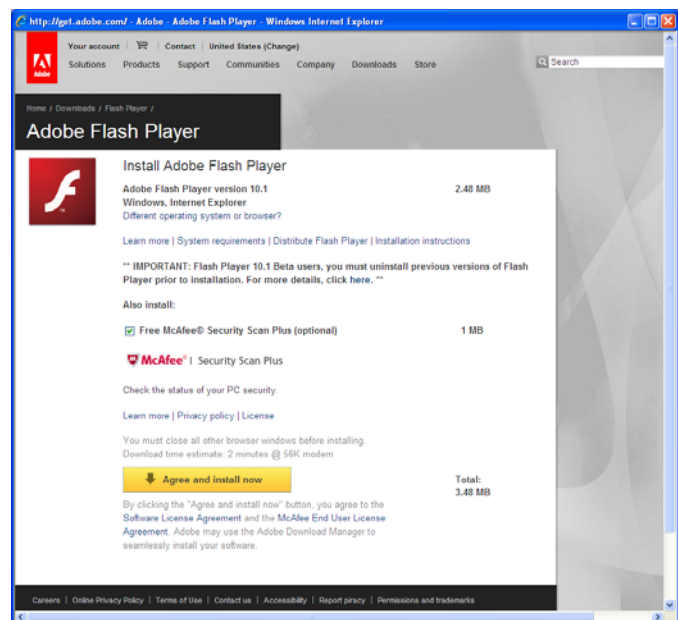


Step 2

- Un-tick **Free McAfee Security Scan Plus**

Step 3

- Select **Agree and Install now**

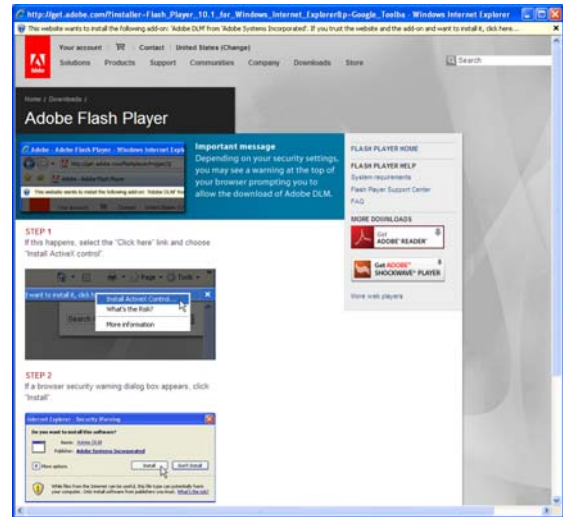


Step 4

- Right-hand click on the yellow message Bar that appears at the top of screen

Step 5

- Select **Install the add on for all users on this computer**



Step 6

- Click **Install**



Step 7

- Adobe Flash Player will now automatically download



Step 8

- When the download has finished, click on **Close Download Manager**

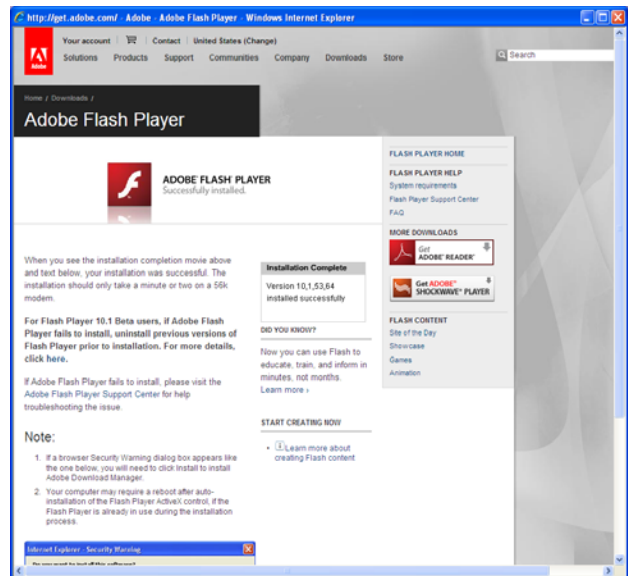


Step 9

- The message **Adobe Flash Player Successfully installed** should appear

Step 10

- Close Flash Player



Once Adobe Flash Player has completed installing you will be required to log back into <http://www.stl-online.co.uk> and resubmit your enquiry to allow Adobe Flash Player to take effect